



**YWCA**  
REGINA

A TURNING POINT  
FOR WOMEN  
UN POINT TOURNANT  
POUR LES FEMMES

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## Manager, Isabel Johnson Shelter and Kikinaw Residence

**Department:** Women's Housing

**Salary:** \$25.75/hour, \$50,212.00 per year

**Hours of Work:** 37.5 hours/week with some flexibility and on-call as needed (1 weekend every 4-5 weekends)

**Length of Employment:** Permanent

**Open to:** Internal and External applicants

The YWCA Regina exists to support and empower women, children and youth in addressing their diverse needs in the realization of their full potential, which benefits all. And further, it exists so that:

- Women, children and youth are safe, secure and free from abuse,
- Women, youth and children are empowered and supported in making healthy choices,
- Women, youth and children are making independent choices and are taking responsibility for their lives, and
- Women, youth and children work towards a better world for themselves and others.

### **Position Description**

Under the supervision of the Director of Housing and as a member of the Women's Housing Leadership team, the Manager is responsible for overseeing all aspects of the day-to-day operations of the Isabel Johnson Shelter, an emergency shelter for women and children experiencing domestic violence, and Kikinaw Residence, an affordable supported housing facility for women. The Manager will create a trauma informed, communal environment for the residents, and encourage a healthy team culture amongst program staff focused on collaboration, a respectful approach to challenging issues, and a culture of ongoing learning and incorporation of best practices.

### **Responsibilities include:**

**Human Resources:** The Manager will foster a cohesive and effective staff team that works collectively to support clients. This will include direct supervision of staff in the Isabel Johnson Shelter and Kikinaw Residence, focused on coaching, feedback, fostering professional development, and completing regular performance reviews and accountability agreements. The Manager will work with the Director of Women's Housing to advertise, interview, and hire new staff when needed. The Manager will facilitate and lead regular communication within the team, including leading regular staff meetings, notifying staff of upcoming events, and connecting staff to the other departments in Women's Housing and the entire YWCA.



***Program Development:*** Working collaboratively with the Director of Women's Housing and Senior Director of Housing, the Manager will ensure a high quality of programming, supports, and services being provided, including leading best practices in client support, case management, and systems navigation that are based on the principles of trauma-informed practice, harm reduction, cultural safety, and Housing First. The Manager will coordinate and maintain the policies, procedures, and systems necessary to ensure the program is operating efficiently and effectively and is achieving desired outcomes and will look for opportunities to refine and improve service where possible. As necessary, the Manager will attend relevant community meetings/events and will foster a good working relationship with community partners.

***Administration:*** The Manager will oversee efficient and effective data collection, with careful attention to requirements set out in funding agreements. With support from the Director of Women's Housing, the Manager will ensure all reporting and licencing requirements are met and will oversee the general maintenance and operations of the Isabel Johnson Shelter and Kikinaw Residence. The Manager will monitor and approve budgeted expenditures and ensure spending for both salary and non-salary expenses falls within the budget. The Manager will also be responsible for other duties that arise in the operation of the Isabel Johnson Shelter and Kikinaw Residence, including being on-call one weekend per month and working front-line in emergency situations.

**Qualifications:**

- A degree in a relevant field such as administration, social sciences, social work, or management, and/or 2-3 years management experience
- Proven administration, supervisory and leadership skills
- Experience working with Indigenous communities and women experiencing violence, addictions, and/or homelessness
- Excellent oral and written communication, interpersonal, and negotiation skills
- Proven skills in relationship development, fostering a team, and effective coaching;
- A sound knowledge of residential agency operations
- Ability to deal with high stress situations
- A valid Saskatchewan driver's license

**To apply:** Please submit resume and cover letter including three professional references with Email and phone contact to Samantha Soriano-Hale, Director of Kinship and Program Development Women's Housing, [samanthas@ywcaregina.com](mailto:samanthas@ywcaregina.com) or fax 306-525-2171 or drop off/mail to 1940 McIntyre St, Regina, SK, S4P 2R3 by May 6, 2021.

Note: For those that have applied before, we would appreciate if you do not apply a second time as your resume has been collected and is being looked at.

